

FREELAND SPIRITS

PDX Retail Sales Associate at the Freeland Spirits Kiosk

Freeland Spirits is excited to open their first retail (kiosk) outpost in the new terminal at the PDX Airport! *We are seeking to fill multiple full time positions for our kiosk opening on August 14th with training starting in late July. There is some flexibility to work either opening or closing shifts. Opening shifts may be as early as 5 am. We are looking for you, early morning people!*

ABOUT FREELAND SPIRITS:

Based in Portland, OR Freeland Spirits is one of the first women owned and operated distilleries in the world. Creating delicious gin and whiskey, our small and nimble team celebrates diversity, excellence and creativity.

Awarded Best Distillery in Portland by Willamette Week, the tasting room & retail outposts of our distillery function as the beating heart of Freeland Spirits. It is how most of our customers first discover us, and are turned into lifelong fans through our award winning spirits, exceptional customer service, and experience. Our hospitality team takes pride in educating customers on our spirits, brand story, and distillation methods. We strive to foster a welcoming, inclusive, inspiring, and fun environment for all.

POSITION RESPONSIBILITIES:

The PDX Retail Sales Associate is responsible for daily customer service and retail sales at Freeland Spirits' PDX Airport Kiosk by providing welcoming and prompt service for our customers. This requires detailed product knowledge with an emphasis on spirit education and brand promotion. This is a retail focused position with diverse and varied tasks which includes selling and sampling our spirits to daily inventory recording, stocking shelves, cleaning, tracking flight schedules/delays and daily sales.

This position works varied hours from 5 am-8 pm as the Kiosk hours are subject to change.

Ability to multitask with attention to detail and reliable service is imperative.

- Greet and engage passersby and customers with warm hospitality and enthusiasm
- Pour tastings of Freeland products and upsell customers on featured bundles and merch
- Pack retail items neatly and accurately with attention to special touches
- Stock shelves and maintain inventory, alerting management to items that are running low
- Use Square POS system to accurately and quickly checkout retail customers
- Maintain cleanliness, organization, and sanitization of kiosk tasting desk, shelves, and storage unit
- Responsibly open/close kiosk according to procedures
- Keep knowledge of current offerings and remain versed on all Freeland products, history, and distilling process
- Opportunity to assist with special events, farmers markets, and/or liquor store tastings as needed
- Work independently to accomplish assigned tasks, and infer necessary tasks as time allows
- Attend staff meetings as requested
- Perform tasks and expand responsibility as assigned by supervisor

POSITION REQUIREMENTS:

- Be over 21 years of age, and able to acquire OLCC service permit prior to start date
- Have reliable transportation to PDX airport and for occasional errands or events
- Mandatory availability on early mornings, weekends, and evenings
- Compassionate and kind demeanor with social tact and proven conflict management skills
- Able to lift and move 50 lbs
- Must be able to stand and walk for most of the day
- Must be anti-racist and committed to equity of all gender and sexual identities

DESIRED SKILLS AND EXPERIENCE:

- Skilled attention to detail, punctuality, ability to multitask, and public speaking skills that are tailored and committed to company culture and brand promotion
- 2-3 years of previous hospitality, restaurant, cafe, and/or wine/beer/distilled spirits experience required
- 1-2 years of retail, brand ambassador, or sales experience is preferred
- Self-management skills and a positive work ethic with the ability to both follow instructions/procedures and also infer needed tasks independently
- Excellent communication skills and comfort with public speaking
- Time management focus with discerning prioritization
- Diligent organizational and cleanliness standards
- Flexible towards ongoing company growth and change
- Ability to work both independently and constructively as a cooperative team
- Professional, but relaxed service approach
- Cash handling and POS experience
- High standards for work output, with attention to detail at the forefront
- Weekend and evening shifts required; must have flexible availability
- Must be willing to do physical work such as lift heavy objects and cases of product

COMPENSATION & EMPLOYEE BENEFITS:

\$21.00/hour plus tips & annual raises. Full time 32-40 hours/wk

- PTO
- Medical/Dental/Vision, with three medical plans from which to choose
- Monthly \$50 bar tab at Freeland's NW Portland tasting room
- Free monthly bottle of Freeland Spirits
- Monthly stipend to airport food vendors
- Free parking in PDX employee lot
- Extra 30 min pay/shift to account for time to get through security

TO APPLY:

We are accepting applications until the position is filled. If interested, **please submit a cover letter, your resume and 3 references** with PDX Retail Sales Associate in the subject line.

Freeland Spirits will not discriminate and will take "affirmative action" measures to ensure against discrimination in employment, recruitment, advertisements for employment, compensation, termination, upgrading, promotions, and other conditions of employment against any employee or job applicant on the bases of race, creed, color, national origin, or sex.

